



Autopay Terms and Conditions

Welcome to Payless Power Autopay. This great payment feature will ensure that your service remains connected and your balance positive, so that you are always safe from service interruptions due to non-payment. Please read the terms below regarding Payless Power Autopay:

Terms of Use: Your Payless Power Autopay schedule is contingent on the amount of funds available on your Payless Power account for your daily electricity usage. An Autopay installment will be deducted from your credit or debit card on file once your Payless Power account balance falls below the Autopay trigger threshold you set in the Payless Power myAccount portal. The attempted auto-payment will match the amount that you set in our system. The exception is termination of service and final billing, which could include an early termination fee if applicable. If your account is terminated and a final balance is due, then Payless Power will debit your account the remaining balance to zero out the account balance.

If your Autopay payment cannot be completed as scheduled, subsequent attempts will be made daily until the payment is successfully completed, the Payless Power account is closed, or if you disable Autopay in the Payless Power billing system.

By enrolling in Autopay, you authorize Payless Power to initiate automatic charges from your credit or debit card.

You authorize Payless Power to add funds to your account as soon as your payment is successfully processed. When Payless Power receives a payment, you authorize Payless Power to debit or charge your credit or debit card account and apply the payment on your behalf. You certify that any credit or debit card account you add to your profile is an account from which you are legally authorized to make payments, and any payment you make using towards your Payless Power account will debit or charge a credit or debit card that you are legally authorized to use. The first credit or debit card that you add to your profile shall be your "default payment source" unless you later designate a different credit or debit card as your "default payment source." If your identity cannot be verified per our business rules, Payless Power may not allow you to add an additional credit or debit card as a payment source.

Payless Power will not be liable if, through no fault of Payless Power, your credit or debit card does not contain sufficient funds or a sufficient credit limit to complete the payment or if the payment exceeds the credit limit of your credit or debit card or overdraft account. Or if you provided incorrect credit or debit card information.

If Payless Power causes incorrect payment amounts to be deducted from your credit or debit card Payless Power will return the incorrect amounts to your card.

If your credit or debit card number or expiration date changes you agree to make updates to your card information on file in accordance with your Payless Power account. You also authorize Payless Power to acquire such new or additional information regarding your accounts from our financial services partners and authorize Payless Power to update your credit or debit card information accordingly.

Cancellation: To Cancel Payless Power Autopay please log onto your account through the Payless Power customer portal here at <http://PayPwr.com> and follow the cancellation instructions. You may also request that Autopay be cancelled by contacting Payless Power Customer Care toll free at 1-888-963-9363 Monday through Friday 9:00 AM to 6:00 PM CST or Saturday 9:00 AM to 5:00 PM CST.

Payless Power reserves the right to amend these terms and any applicable fees associated with Autopay by publishing a revised version of these terms on www.paylesspower.com. Any revisions are valid from the date of the posting and consent of the new terms is indicated by the continued participation in Autopay from that point forward.

Account Security: You are responsible for maintaining the privacy of your Autopay account credentials. These credentials, including but not limited to your user name and password. Credentials should not be shared or made accessible to any unauthorized individuals. As the Payless Power Autopay account holder you are responsible for any activity or changes made on the account. If you feel that your credentials have been lost or stolen please contact Customer Care at 1-888-963-9363 during business hours so that we make take steps to protect your account against fraudulent activity.